

COVID - 19 Requirements

The following processes are designed to comply with government guidelines ensuring social distancing and minimizing contact to protect visitors, clients, groomers and your dog.

Arrival

- Please ensure your dog is on a lead
- To the right of the steps please attach your dog onto the slip lead provided.
- Please remove any collars, harnesses and leads of your own and wait at the bottom of the steps for your groomer.

Handover

- When your groomer appears to collect your dog, please step back to ensure social distancing. While your groomer does a coat check, health check and discusses your grooming requirements.
- New clients will be asked to fill out a customer care card, T&C'S and GDPR form before their appointment. This can be completed on paper or electronically.

Leaving

- Please remember to bring back your collar and leads to collect your dog.
- Please remain in your car until your groomer has attached your dog to the slip lead at the steps.
- After this please collect your dog and put them in your car.
- Then return to your Groomer at the top of the stairs for payment and next booking.

Payment can be done through the card machine or if you prefer a Bank transfer. NO CASH will be allowed currently.

Before, during and after each groom all equipment, leads and surfaces will be cleaned and disinfected.

Thankyou

Liv at Brambles